









## **Housing and Investment**

- Housing and Investment–Housing Systems
- Managing homes-Income services
  - » Resident and estates
  - » Specialist Services
- Providing Homes Housing Business Support
  - » Housing Options & Housing Supply
- Providing Homes- Lettings and Temporary Accommodation









### **Communities and Neighbourhoods**

- CCTV
- Community Development
- Community Safety
- Corporate Policy and Business Support
- Leisure and Wellbeing
- Museum and Culture







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## **Building Safety**

- Property Repairs
- Building Safety
- Investing in Homes





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## **Stevenage Direct Services**

- Customer services and Business Support
- Environmental performance and Development
- Garage management
- Street Scene and amenities
- Waste and fleet management







### **Regeneration**

Regeneration





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## **Housing Development**

Housing Development





## **Planning and Regulation**

- Development Control
- Environmental Health- Admin
  - » Commercial
  - » Licencing
  - » Residential
- Engineering Services
- Parking Services
- Planning Policy
- Technical Support
- Town Centre Management







### **Human Resources and OD**

- Health and Safety
- Employee Resourcing
- HR Business Partnering and Policy
- Payroll







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#### Shared Legal Services Partnership

 Since 2017, Legal Services have been run in a shared service hosted by Hertfordshire County Council.







#### **Finance**

- Accountancy Services
- Insurance
- Legal
- Procurement





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## **Digital and Transformation**

- Business Improvement
- Customer Focus
- Customer Service Centre
- Digital Transformation





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## **Strategic ICT Partnership**

- ICT -Operations
  - » Services Security and Standards
- Information and Governance
- Information Systems
- Project Management Office



### **Directors Sponsored Area**



**Tom Pike** Strategic Director Comms and Marketing



**Richard Protheroe** Strategic Director Constitutional Services



Clare Fletcher Estates







### **Shared Services**

- Shared Business and Technology Services
- Shared Building Control Services
- Shared Revenues and Benefits Service
- Shares Internal Audit Service
- Shared Anti-Fraud Service
- Shared Legal Service
- CCTV partnership